

# KITCHEN WORLD

*explore the possibilities*

7370 Transit Rd. • Williamsville, NY 14221

Jo,  
Thanks for the business! Here's hoping your new kitchen will provide years of service and enjoyment for you and yours. Please take a couple of minutes to let us know how your Kitchen World experience went.

Thank you,  
Randal Sanderson  
President

### I heard about Kitchen World from:

- A friend     Word of mouth     My contractor     Internet  
 Television     Print Ad     Other Drive By Location

### Please rate the following:

- |  |   |                               |                               |                               |
|--|---|-------------------------------|-------------------------------|-------------------------------|
| 1. Our office and phone service.                   | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 2. Showroom was interesting, clean and organized.  | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 3. Salesperson was knowledgeable and courteous.    | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 4. How would you rate the quality of our products? | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 5. Salesperson follow through after the sale.      | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |

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COMMENTS: If Kitchen World were my store, I would...  
Beckie was great to work with, Her attention to detail, measurements, etc were perfect!!

Other products we should offer \_\_\_\_\_